

QUALITY POLITICS

The Directorate of TALLSA, SL is fully convinced of the quality management's importance and usefulness, in a continuous improvement and customer satisfaction framework. For that reason, there is implemented a Quality Management System based on the UNE EN-ISO 9001 norm.

With this commitment of the directorate all the company staff is involved in order to follow the defined quality policy and accomplish the stated goals:

- Implement, develop and maintain a Quality Management System and encourage the commitment of the directorate.
- Meet legal and regulatory requirements, as well as the commitments to the customers.
- Follow the market's evolution and, if possible, anticipate its needs.
- Encourage the staff's participation and learning, aiming to a continuous improvement of the management system.
- Ensure the quality of our services and the established deadlines.
- Assist our customers by providing know-how and always trying to solve and innovate for the benefit of both, keeping an open and collaborative relationship.
- Getting a mutually beneficial relationship with suppliers in order to increase the capacity of both to create value.

Granollers, 29-04-15

